

Supplementary Terms and Conditions of the Trial Offer #Interact

The Parties agree that the Customer is authorized to use the Service in order to evaluate the Service with a view to subscribing to it. The following provisions are applicable to this trial period:

- (a) The Customer may only use the Service in order to evaluate the Service with a view to subscribing to it at the end of the trial period;
- (b) The trial period is limited to one month, starting from the Service activation (the "trial period"). The Agreement will expire at the end of the trial period. It will not be tacitly renewed;
- (c) No minimum number of end users will apply during the trial period;
- (d) Either Party may terminate the Agreement at any time before the end of the trial period by providing written notice of three (3) calendar days;
- (e) The Service in trial mode is provided "as is" without any form of guarantee. Given that the trial period is free of charge, Proximus assumes no liability whatsoever for the use of the Service during this trial period.
- (f) At the end of the trial period, the Service will be stopped unless the Customer submits a new Order Form (which is accepted by Proximus) before the end of the trial period. In such case, the definitive Agreement will enter into effect at the end of the trial period.
- (g) If the Agreement is terminated for whatever reason (except if the Customer submits a new Order Form to subscribe to the Service, and this is accepted by Proximus before the end of the trial period), the Customer must stop using the Service and destroy all documentation received by Proximus as well as any copies, including partial copies, of the #Interact SDK (where applicable) made available in the context of the Service. The Customer must certify that the #Interact SDK has been purged from all devices, computer memories and storage devices within the Customer's control and that the documentation has been destroyed.
- (h) The Customer data relating to the trial period will be definitively deleted within 30 calendar days after the end of the trial period. If the Customer wishes to have its data from the trial period imported into the definitive Service environment, the definitive Service must be activated during the data retention period, as defined above. To this end, the Customer must provide Proximus the corresponding Order Form, duly completed and signed, as soon as possible.